The Commissioners

Summary of Previous Challenge Areas and the New Quality Framework			
Previous Framework		**New Framework**	
Challenge Area	**Summary of Progress**	**Quality Component**	**Measure**
1. Transfer responsibility for completing the processing of NRC-generated documents to OCIO	All planned tasks complete.	Quality of ADAMS Document Capture and Distribution Services	Timeliness of Document Processing
2. Improve ADAMS document and data integrity	Ongoing. Tasks are part of routine operation and maintenance activities.	Quality of ADAMS Collections and Profile Data	Document Collection Completeness Quality of Profile Data
3. Improve ADAMS as a search and retrieval system	Completed tasks originally planned for full-text search functionality. Work in progress for deploying Web-based search engine on all ADAMS libraries.	Quality of ADAMS System Information Technology Components	Ease of Use
4. Improve ADAMS functionality, performance, and reliability	Initial performance and stability concerns have been addressed. Work on migrating to Web-based ADAMS 5.0 is in the planning stage.	Quality of ADAMS System Information Technology Components	All Measures
5. Improve public access to ADAMS	Completed tasks originally planned. Access to public ADAMS (PARS) via the Web was deployed in January 2003 rather than waiting for migration to ADAMS 5.0.	Quality of ADAMS IT Components Quality of ADAMS Support Services Quality of Document Capture and Distribution Services	All Measures User Support Timeliness of Public Release
6. Improve electronic document distribution software and processes	Completed improvements to process for electronically distributing externally generated documents (incoming mail). Work on electronic distribution of staff-generated documents is ongoing.	Quality of ADAMS Document Capture and Distribution Services	All Measures

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7. Improve and standardize agency business practices	The Procedures Task Group led by the OEDO issued its report on May 2, 2001. No other tasks are planned.	--	--
8. Improve ADAMS training and user support	Ongoing. Currently reassessing training aids and user support in response to January 30, 2004 SRM resulting from the annual Commission meeting on OCIO programs.	Quality of ADAMS Support Services	Training and Documentation

User Support |
| 9. Improve ADAMS communications program and agencywide guidance | Ongoing. Tasks are part of routine operations and maintenance. | Quality of ADAMS Support Services | All Measures |
| 10. Conduct "lessons learned"; chart longer term course | SECY-01-0220 (December 2001) provides ADAMS lessons learned. Independent assessments in March/April 2001 validated longer-term course. New framework is intended to inform longer-term course. | Quality of ADAMS Support Services | User Input |